

" Corporate / Individual IT support "

- * Networking * CCTV * Computer hardware support & sales * Laptop chip level services
- * Access control & Security systems * Web designing & hosting * Online marketing solutions



COMPANY PROFILE



صن رايز للكمبيوتر و الشبكات د.م.م

SUNRISE COMPUTER & NETWORK L.L.C.

IT SOLUTION * COMPUTERS * NETWORKING * WEB DESIGNING

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Executive Summary

Name of the Company :	Sunrise Computer & Network L.L.C.
Business Type :	IT Enable Service
Legal Status :	Limited Laibility Company
Address :	Shabiya ME - 10, Musaffah, Abu Dhabi, UAE
Tel :	+971 2 555 9895
Mob :	+971 56 440 1191, +971 52 288 3391
Services :	Corporate / Individual IT Support Surveillance and Security System Support Hardware Maintenance & Repairing
E-mail :	info@sunrisecomputernetwork.com
Website :	www.sunrisecomputernetwork.com

Service Offerings

IT Enable Services

Corporate / Individual IT Support

- * IT Consultancy
- * Surveillance and Security System Support
- * Network Installation & Security Setup
- * Annual Maintenance Contract (AMC)
- * Hardware Maintenance & Repairing
 - Laptop & Desktop Repair
 - Printer Repair
 - Monitor (LCD, LED) Repair
 - Data Recovery
 - Data Backup & Restore
 - Multifunctional Devices Repairing Service
- * Hardware Accesories Sales & Support
- * Online Marketing Solution (SEO Process)
- * Web Design & Development

IT ENABLED SERVICES FOR CORPORATE / INDIVIDUAL

Laptop Service 	Desktop & Server Service 	Network Installation 	Printer Service 	CCTV Installation
Access control system 	Data Recovery 	SEO Process 	Web design 	Annual Maintenance Contract (AMC)

www.sunrisecomputernetwork.com

Who we are?



We would like to take this opportunity to briefly introduce our company **Sunrise computer & Network LLC**. Based in Mussafah, Abu Dhabi . Ours is basically a computer hardware company providing computer services, sales, repairs and networking services. Sunrise Computer and Network LLC were launched with a Vision to deliver the best and quality services to our clients and is one among the best emerging IT solution and service providers.

Our business model focuses on having long-term strategic relations with our clients by providing a combination of high quality, cost effective and on time delivery of solutions. In each client based project, we work beyond the norms of a conventional client relationship by investing more quality time to understand customer's current and future business needs. We are committed to deliver high quality and reliable IT solutions at a competitive cost to our client. After all, "Our clients are our first priority"!!

Vision

(A) Customer Satisfaction:

We have been successful at keeping the highest level of customer satisfaction through quality service. We succeed by focusing our attention on the customer. The customer's needs are our primary and number one goal.

(B) We value honesty & work with integrity:

We are committed in providing the highest level of quality and service for our customers. This commitment is achieved by adhering to high ethical and moral business standards, and by creating an environment of trust and prosperity in partnership with our customers and employees.

(C) Best product- At competitive prices:

State of the art technology enables us to stay ahead of current and future market trends. We can quickly match your needs to the most cost effective and available source worldwide, resulting in consistently lower prices to you, for the highest quality products

Mission

We always strive to deliver excellence through:

- > Implementing Innovative Ideas
- > Delivering Cost Effective Solutions
- > Being a trustworthy and fair business partner
- > Maintaining the Quality Standards

Laptop / Desktop Hardware & Service:

Provide round the clock support through out the year for variety of computer devices such as Desktop Computers (Branded & Assembled Computers), Laptops, Notebook Computers and various high end machines and servers. We also provide support for installation, configuration and troubleshooting desktop computer problems like Motherboards, RAM and Hard Disk Drives etc.. Implementation of PC upgrades such as System Memory, Graphic Cards, Modems, Network Cards, Wireless Networks, CD-ROMs, DVD, DVD-RWs etc. Installing and configuring licensed software application, fixing / replacing corrupt or faulty memory devices (RAM & Hard-Drives), customizing your desktop environment and software applications according to your specific needs and to enhance system performance by optimizing.

Computer Network Solution & Services:

Office Computer Networking, Network Troubleshooting,

LAN/ WAN Installation & Failure Recovery, RAK Assembling, Mounting and Troubleshooting

Online Marketing Solutions (SEO Process)

We are committed to provide good marketing support. Design and deliver emails
SEO Process-Link Building, Keyword Research, Content writing, Website analysis

Graphics & Web Designing

Designing webpage layout, Domain hosting services,
Updating websites- determining technical requirements, Webpage scripting,
Webpage development

Annual Maintenance Contract (AMC):

We offer wide range of computer Annual Maintenance Contract (AMC) services that includes:

- > Troubleshooting
- > Hard disk data recovery
- > Printer and Monitor maintenance, repairing and servicing
- > Periodic inspecting and maintenance of Hard Disk, Modem Mother Board and CD-ROM etc.
- > All the services related to Networking.
- > Services based on Internet.
- > Protecting the system from virus

Our primary objective has always been to provide quality Hardware, Software, Network products and services by disseminating Information Technology as a strategic business tool. We provide state-of-the-art technology in the shape of competitively priced products and services to progressive businesses and organizations, the guidelines that direct Sunrise Computer and Network LLC in UAE.



Service Offering Details

Access Control Solutions

We offer various Access Control Solutions & Security Management Systems (SMS) for your building, property or office. Be it stand-alone or a fully integrated system, we have the answer. From a single door to a large-scale complex, we can provide the most up to date and cost effective access control solutions. Advanced point & click interfacing makes controlling your system only a mouse click away. Organizations choose Sunrise Computer & Network LLC systems because they want –

- A solution, which will meet the security, needs of their organization for today and tomorrow.
- To benefit from our expertise and knowledge in security business. An intelligent access control system capable of sharing information with other business applications such as building management systems.
- To be able to upgrade their security solutions progressively as new innovative systems and products are developed.
- Besides all of the above, what they really want is peace of mind.

TOTAL SECURITY SYSTEM

ACCESS CONTROL

Fire Alarm System

Protect your House / Business / most valuable assets

CCTV Solutions

Sunrise Computer & Network LLC provide the most up-to-date & cost effective security solutions for all your CCTV needs, with a variety of cameras & accessories from leading manufacturers. Cameras come in many shapes and sizes and with varying capabilities.



CCTV INSTALLATION & REPAIRING

Protect your House / Business / most valuable assets
Monitor your premises from any where in the world.

TRADITIONAL CONVENTIONAL CCTV SYSTEMS



Monitor your premises from any where in the world.

Traditional Cameras: These are what usually come to mind when you think of surveillance cameras. Because they're clearly recognizable, they can serve as a visual deterrent to theft or other criminal activity. Traditional cameras are generally used in high-traffic locations such as lobbies, hallways and ware-houses. Traditional cameras accept a variety of lenses, making them a versatile choice for many applications.



Discreet Cameras: As their name implies, these fixed cameras blend into the background,

Covert Cameras: These fixed cameras extend the idea behind discreet cameras. They actually look like common objects, such as exit signs, motion sensors and smoke detectors. Businesses often use covert cameras to resolve incidents of recurring theft from an unwatched area, like a break room, or to investigate the activities of a dishonest employee.



Dome Cameras: Because dome cameras are housed in a transparent or semitransparent dome, they're less obtrusive than traditional cameras. On mini-dome cameras, the installer can set the camera's position during installation, and can also set the specific field of view with a varifocal lens.



Sunrise Computer & Network LLC offer a wide variety of cameras, we offer a wide variety of all video surveillance products. From monitors and control keypads to digital video recorders and groundbreaking, Sunrise Computer & Network LLC offers everything you need to create a complete video surveillance system.

As with our cameras, we design and install every other line of our security products based on customer needs, and using the latest technology.



Digital, Video Recorders, Mass Storage Recorders & Accessories

Digital recorders work just like a standard security VCR, only better. You'll see sharper, more detailed images, search instantly by date, time, camera or alarm, and never again have to bother with tapes that jam, wear out or need to be stored. Embedded operating system ensures your recorder's working when you need it. Digital recorders use a proprietary, embedded operating system. The result? Your recorder won't be prone to system crashes like PC-based recorders; it will deliver continuous, reliable performance. And the stored video that's so important to protecting your facility is safer from worms and viruses. Viewing software lets you access your recordings while at home or on the road with reader software, you can connect to any digital recorder in your network to view live or recorded images. Or connect using a modem. Software opens your recorders to users who need access to them, and it enables you to check in on the business while you're at home or on the road. Special interfaces customize your recorder for your application with a dedicated interface, you can use your recorder with ATMs, cash registers and fuel station pumps to capture and associate receipt text with your recordings. Now you can look up clips by transaction number, cashier ID, or text like "void" or "no sale."

Time & Attendance Systems

Time and Attendance access control series featuring biometric fingerprint verification sensor and technologies, the devices are used to install on the door entrance with built-in time and attendance management software to better manage multi-access points attendance control and duty roster arrangement. TimeApp. is modular application which provides you with real time information about presence and absence for all your employees, with no limits to complexity of your organizational structure, number of employees and separated locations your company might have. Due to different nature of working environments time calculation is based on two separated principles; flexible time calculation and fixed time calculation.



Laptop / Tab Repair

Laptop repairing is different from regular desktop PC repair, the special knowledge, tools, and parts we offers is essential to getting the job done right. When you choose we are provide laptop repair services on your computer, you can rest assured the job will be done accurately, quickly, and professionally. We do all repairs in-house. We provides compo-nent-level repair services including motherboard repair, LCD replacement, DC jack repair and more. We service most makes and models including Dell, HP, Lenovo, Toshiba, Sony and More. High-Tech also provides virus removal, spy-ware removal and other services to speed up your system.

Motherboard Repair:

There are many symptoms your computer may exhibit if the Transistor, IC or other onboard components are beginning to fail. These are some symptoms:

- > Your system fails to boot.
- > Your system becomes unstable or locks up.
- > System fans and power lights come on but the system still does not boot.
- > Your system reboots or shuts off while working on it.
- > These are just some examples, as with most electronic devices motherboards can exhibit a multitude of different symptoms.
- > The motherboard is tested in overnight to ensure stability & reliability.



Maintenance & Support:

Keeping customers happy with Technical support and maintenance

Our maintenance and support service team provides our clients with enhancements for technology improvements, superior functionality and modern industry standards along with the access to the professionals in our Hardware Support Centers.

Computer Networking Solutions:

Find out what you need to fully connect your home or office with an efficient and customized network before you make a purchase. We'll conduct an onsite visit, survey networking needs, and then help you draft a cost-effective plan of action for networking your computers. We also help you plan a "mixed network," linking PCs, handheld devices and Macs for optimal performance.

Network Installation & Security Setup

We'll develop a glitch-free plan for you to share the Internet, Printers, and Files from anywhere in your home or office with a verifiably secure wireless network.



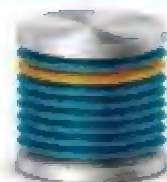
System Upgrades

Our technicians are experts at upgrading your computing potential. We specialize in providing additional computing capacity in a cost effective manner.



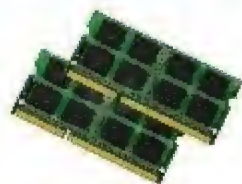
Storage

Our engineers will upgrade your storage potential by successfully installing Hard Drives with a greater capacity. Also provide top of the line External Drives to manage your storage potential even further



RAM

We will upgrade your Memory capacity by professionally installing additional RAM, allowing your computer to run more programs simultaneously, smoothly and efficiently.



Speed

Our technicians will efficiently renovate your Processors giving you more computing speed.



Maintenance

We maintain you're dedicated Servers, your Network, and all of your computers.

We possess a flair of working with all Windows Server environments, Email Server services, and most Web Server services.



Desktop Monitor Repair: (Lcd, Led)

We have a full service repair center for electronic equipment. If you have a LCD/LED Monitor which is not working properly, we can repair your LED/LCD, at a price where it makes it worth the repair, than to purchase an entirely new unit. If the repair work is uneconomical we will usually let you know when you bring it in or over the phone

Cracked Screen Repair

We are a distributor of LCD/LED Displays. We have Displays (LCD/LED) in stock and we can replace a cracked or damaged Display (LCD/LED) most of the major brands

Data Recovery

Depends on the difficulty or severity of issues found. We want to be thorough in our recovery, timing may vary can generally recover data on PCs, external hard drives, disks or flash media

Data Backup & Restore

We will create a disk image files and data backup then it can completely and rapidly restore your system after heavy data loss caused by system failure, virus attack or hardware failure.

Route Map





CONTACT US

Shabia ME/IO Mussafah, Abu Dhabi,
United Arab Emirates

Tel: +971 2 555 9895

Mob: +971 56 440 1191, +971 52 288 3391

Skype Id: Sunriseabudhabi

Whatsapp: +971 56 440 1191

www.sunrisecomputernetwork.com